

TERMS AND CONDITIONS

Healthy Pet Health Club Promotion

1. Avonvale Veterinary Centres Limited ("**Avonvale**", or "**us**") (company number 4123373, and whose registered office is at Friars Gate, 1011 Stratford Road, Shirley, West Midlands, United Kingdom, B90 4BN) is the promoter of the Healthy Pet Health Club Promotion (the "**Promotion**").
2. By participating in the Promotion you (the "**Participant**", "**you**", and "**your**") agree to be bound by these terms and conditions ("**Conditions**") and confirm that all information submitted is true, accurate, and complete. The Promotion can be changed or withdrawn by Avonvale without notice and will be available for a limited period only. Participants shall at all times act in good faith towards Avonvale and the Promotion.

Who Can Participate

3. The Promotion is open to any new and existing client of Avonvale aged 18 or over and resident in the United Kingdom or Ireland only.
4. Employees of Avonvale or any of its associated companies, subsidiaries or anyone else professionally associated with this Promotion (and their families) are excluded from entering and participating in the Promotion.

Promotion Details

5. Healthy Pet Health Club allows you to spread your annual preventative healthcare costs through 12 monthly payments. For more information on the Healthy Pet Health Club please visit <https://www.avonvets.co.uk/services/healthy-pet-clubs>.
6. Participants who sign up to the Healthy Pet Health Club membership between 00:00 BST 1 December 2019 and 23:59 BST 31 January 2020 for a minimum period of 12 months (the "**Initial Subscription Period**") and continue to pay the subscription charges for the entirety of the Initial Subscription Period, shall be entitled to a reimbursement of the subscription charges for the final 1 month of that Initial Subscription Period, such reimbursement payable after the Initial Subscription Period has passed.
7. Avonvale's standard terms and conditions and privacy statement <https://www.mars.com/privacy-policy-us> shall apply when you sign up to the Healthy Pet Health Club and, to the extent applicable, to this Promotion.

How to Participate

8. Participants must sign up to the Healthy Pet Health Club for a minimum period of 12 months and continue to pay subscription charges as they fall due during that period.
9. The Promotion is valid from 00:00 BST 1 December 2019 to 23:59 BST 31 January 2020.
10. If your subscription to the Healthy Pet Health Club is cancelled by you, or by us, before the Initial Subscription Period ends, you will no longer qualify for the Promotion.
11. If you fail to pay any subscription charge as it falls due during the Initial Subscription Period, you will no longer qualify for the promotion. Additionally, you will cease to qualify for the Promotion if your payments are made via Direct Debit, and you fail to set up your Direct Debit correctly. Where your Direct Debit is set up and subsequently cancelled by you, or by us, before the amount you have paid covers at least the Initial Subscription Period, you must contact us without delay to arrange to pay by another means. Cancellation of your Direct Debit before expiry of the Initial Subscription Period means that you will no longer qualify for the Promotion.
12. If you have any questions about this Promotion or if you need to get in touch with us, please contact us, using the appropriate telephone number found here <https://www.avonvets.co.uk/contact-us>.

General

13. Avonvale reserves the right to amend the Promotion or these Conditions at any time if circumstances beyond its reasonable control make this unavoidable. The up-to-date wording of these Conditions will be available for the whole duration of the Promotion at <https://www.avonvets.co.uk/services/healthy-pet-clubs>
14. Avonvale reserves the right to withhold or void any entry to the Promotion where the Participant breaches (or Avonvale reasonably suspects that the relevant Participant has breached or will breach) these Conditions.
15. Avonvale does not assume any responsibility for any typographical or other error in the administration of the Promotion.
16. Avonvale's decision on any aspect of the Promotion is final and binding and no correspondence will be entered into about it.
17. Third party terms and conditions may apply to any part of the Promotion where applicable.
18. To the maximum extent permitted by law, Avonvale excludes liability for any and all losses, damages, and claims incurred by any person in connection with participating in this Promotion.
19. The Promotion, together with these Conditions, is governed by the laws of England and shall be subject to the exclusive jurisdiction of the English courts (except that where you reside outside England, in which case you may bring a claim under these Conditions in your jurisdiction of residence).

November 2019